VILLA SISTEMI MEDICALI S.p.A.

	Document Type: Operating procedure	
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	Title:	Dental Studio – Database Error
	Note:	

The application shows the following error: "Error opening database on <Drive> in exclusive mode. Please close the application on all network computers" where <Drive> is the letter of the drive on which the software has noticed the problem (i.e. D:\)

If you are using a database in a network you have to check that the clients accessing the shared disk have both read and write permissions and in Sharing Permissions the user/group Everyone must have Full Control

If you are using a database on a local disk you have to verify that the files and subfolders under C:\ArchiMED have Read and Write permissions, especially the file C:\Archimed\Database\MainDatabase.adb.

If the problem persist:

1. open the folder <Drive>:\ArchiMED\Database\
2. make a copy of the file MainDatabase.adb (it will be automatically renamed as MainDatabase.adb-Copy)
3. move the original file to a different destination
4. rename the copy just created as MainDatabase.adb
5. try to open Dental Studio and check if the problem is fixed